

QUADRIFOGLIO'S POLICIES:

Quadrifoglio Sistemi d'Arredo S.p.a. produces office furniture.

All our personnel are aware that they work in a system whose purpose is to actuate the policy with which Quadrifoglio Sistemi d'Arredo S.p.a. undertakes to:

- pursue continuous improvement of its services by defining objectives and measuring progress;
- prevent pollution by minimising the negative impact of its activities, products and services, where technically possible and economically sustainable, also by investing in renewable energy sources;
- prevent occupational illness and accidents in the workplace;
- comply with national, regional and local legislation applicable to its activities, as well as voluntary requirements adopted by the company;
- communicate its policy to all those who work for, or on behalf of, the company, in order to raise their awareness of the contents of such policy.

The company's essential objective is to maximise satisfaction in all parties involved, subject to mandatory requirements, to be reached by achieving the following aims:

1. Create loyalty in the market and expand its market segment, increasing the number of customers and average turnover per customer to augment the company's overall turnover.
2. Reduce complaints arising from transport in Italy and abroad and from internal errors, and improve service.
3. Prevent pollution by encouraging personnel to reduce energy consumption and the amount of waste, improving on the figures for 2017.
4. Minimise hours of absenteeism caused by accidents.

Management has set its sights on achieving these aims by adopting and promoting Risk Management, as per ISO 9001, ISO 14001 and OHSAS 18001.

MANAGEMENT